



GUEST WELCOME GUIDE

Resort Rules & Policies

Thank you for choosing Sandollar Resort! We hope you enjoy your stay with us.



1 CHECK-IN & CHECK-OUT

- Check-In: 12:00 PM (Noon)
- Check-Out: 11:00 AM
- The one-hour interval between check-out and check-in allows our staff adequate time to inspect, clean, and prepare accommodations.
- Late check-outs require prior office approval and applicable fee.
- Early check-in requests are subject to availability.



2 QUIET HOURS

- Quiet Hours are 10:00 PM – 9:00 AM.
- Please be considerate of neighboring guests.
- Music, televisions, conversations, and other noise should not disturb neighboring sites.



3 SPEED LIMIT

- 5 MPH (Strictly Enforced).
- Watch carefully for children, pedestrians, pets, bicycles, and golf carts.



4 GUESTS & VISITORS

- Registered guests are responsible for their visitors.
- Visitors must comply with all resort policies.
- Management may limit visitor access during holidays, festivals, special events, or operational needs.



5 HOLIDAY & FESTIVAL WEEKENDS

- Guest registration may be required.
- Wristbands or guest passes may be required.
- Additional guest fees may apply.
- Passes are non-transferable.
- Violations may affect future renewals or result in removal.



6 PETS

- Pets must remain under owner's control.
- Clean up after pets immediately.
- No excessive barking, aggression, or unattended pets.
- Owners are responsible for damage caused by pets.



7 VEHICLES, PARKING & EQUIPMENT

- Vehicles must be operational and registered.
- Additional vehicles require approval.
- Boats, trailers and golf carts require approval.
- Park only in designated areas.
- Unauthorized vehicles may be removed.



8 SITE APPEARANCE & IMPROVEMENTS

- Keep sites clean.
- No clotheslines.
- No exterior refrigerators/freezers.
- Storage sheds require approval.
- No permanent fencing or structures without approval.
- Tarps only for camping equipment.
- Unsafe items may be removed.



9 CLEANLINESS & WASTE DISPOSAL

- Household trash only.
- No seafood, fish remains, grease, furniture, appliances, construction debris, or hazardous materials.
- Bulk items require approval.
- Dispose of pet waste properly.
- Do not discard fishing line or hooks.
- Keep your site clean.



10 UTILITIES, INTERNET & WATER CONSERVATION

- Conserve water.
- RV washing requires approval and fee.
- Complimentary Wi-Fi is a convenience.
- Use personal cellular service whenever possible.
- Avoid excessive streaming.
- Report utility problems promptly.



11 RESPECT FOR OTHERS

- Respect fellow guests, staff, and Resort property. Disruptive behavior may result in immediate removal from the Resort without refund.
- Keep noise at a courteous level.
- Keep your site clean and orderly. Excessive storage or junk beneath or around RVs is prohibited.
- Offensive, threatening, abusive, or disruptive behavior will not be tolerated.
- Guests are responsible for the conduct of their visitors. Minors must be supervised and may not roam the Resort unattended.



12 POOL & COMMON AREAS

- Pool Hours: 10:00 AM – 10:00 PM
- Shower before entering.
- No glass.
- No smoking/vaping.
- Only service animals, as recognized by applicable law, are permitted within the pool enclosure.
- Children must be supervised.
- Pool privileges may be suspended for unsafe behavior.

IMPORTANT NOTICE

Sandollar Resort & RV Park is not responsible for loss, damage, or claims arising from theft, fire, accidents, equipment failure, misuse, acts of God, natural wear, coastal conditions, or unforeseen events. Guests are responsible for maintaining appropriate insurance.

Our Commitment

At Sandollar resort, we are committed to providing a clean, safe, welcoming and memorable coastal experience for every guest. We ask our guests to treat one another with kindness, respect the property as if it were their own, and help us preserve the beauty and enjoyment of our resort for everyone.



FIRE SAFETY & OUTDOOR COOKING

- Keep grills away from buildings.
- No grills in pool area.
- Fire pits require approval where permitted.
- Extinguish ashes completely.



SMOKING & TOBACCO

- Smoking and vaping prohibited inside enclosed facilities and pool area.
- Dispose of smoking materials responsibly.



WATERFRONT

- Fishing pier is closed.
- No entry without management permission.
- Observe warning signs.
- Supervise children.



SEVERE WEATHER & EMERGENCIES

- Follow management instructions.
- Amenities may close during severe weather.



EXTENDED STAY GUESTS

- Extended stays subject to review.
- Updates may be required.
- Valid credit card required.
- Reservations are non-transferable.
- Renewals at management discretion.

EXTENDED STAY INFORMATION

Long-term and extended-stay guests are required to complete the Sandollar Resort RV Site Occupancy, Registration & Guest Agreement before or upon occupancy. Please see the Resort Office for assistance.

Relax - Respect - Return

The Sandollar Resort Way



Sandollar Resort

MOTEL AND RV PARK

4022 Hwy. 35 N. • Fulton, TX 78358

Mailing Address: 919 N. Fulton Beach Rd. • Rockport, TX 78382

www.sandollar-resort.com • (361) 729-2381



Site # _____

Check-In Time: **Noon**
Check-Out Time: **11:00 AM**

Pool Hours: **10:00 AM - 10:00 PM**
Quiet Time: **10:00 PM**

Office Hours Vary by Season. Please see the Office for current hours.
Our on-call staff phone number is always posted on the office door.



